

## LEVELS OF SERVICE 2018

Services and/or Programs	CURRENT LEVEL	2018 VISION
ADMINISTRATION		
Bylaws		
Bylaws	<ul> <li>Receive and address complaints as per Bylaws</li> <li>Issue warnings</li> <li>Receipt and track infractions</li> </ul>	
CEMETERY		<u>.</u>
Cemetery Administration	<ul> <li>ISSUE RECEIPTS &amp; DEEDS FOR PLOTS</li> <li>ISSUE MONUMENT PERMIT FEES</li> <li>STAFF RECORD INTERNMENTS, DIS-INTERMENTS &amp; PLOT TRANSFERS</li> <li>MAINTAIN CEMETERY RECORDS</li> </ul>	
Memorial Book	<ul> <li>Sell, Record &amp; Receipt sales of Memorial spaces on the Memorial book</li> <li>Order, verify, receive and invoice for memorial plaques for placement on the memorial book</li> </ul>	
COMMITTEE SUPPORT		
COMMUNITY HALL	<ul> <li>ACCEPT PAYMENTS AND DEPOSITS FOR COMMUNITY HALL RESERVATIONS</li> <li>COMPLETE RESERVATION FORMS</li> <li>INFORM JANITOR AND HALL BOARD REPS UPON HALL BOOKINGS</li> <li>FINANCIAL RECORD-KEEPING</li> </ul>	ALLOW FOR BOOKING OF HALL ON TOWN WEBSITE
Recreation Funding Committee	<ul> <li>Advertise both RFC funding phases.</li> <li>Accept, review and score all applications</li> <li>Create RFC agenda packages</li> <li>Keep meeting minutes</li> <li>Relay RFC recommendations to Council for</li> </ul>	REVIEW FUNDING PURPOSE AND GUIDELINES

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Services and/or Programs	CURRENT LEVEL	<b>2018 VISION</b>
	APPROVAL DISTRIBUTE APPROVAL AND REJECTION LETTERS WITH ACCOMPANYING CHEQUES TRACK FOLLOW-UP FORMS	
COMMUNICATIONS		
Newsletter	AN IN-HOUSE TWO-PAGE NEWSLETTER IS CREATED MONTHLY. NEWSLETTER INCLUDES COUNCIL HIGHLIGHTS, A CALENDAR OF EVENTS, PUBLIC NOTICES AND PHONE DIRECTORY. NEWSLETTER IS DISTRIBUTED IN THE FOLLOWING WAYS: INSERTED WITH UTILITY BILLS ELECTRONICALLY BY EMAIL UPON SIGN-UP PICK-UP AT TOWN OFFICE THE NEWSLETTER IS PREPARED BY THE 5 <sup>TH</sup> OF THE MONTH.	NEWSLETTER WILL BE ADDED AND ARCHIVED ON THE TOWN WEBSITE NEWSLETTER SIGNUP WILL BE AVAILABLE ON THE TOWN WEBSITE
Social Media	DAILY MAINTENANCE OF A TOWN OF SEDGEWICK FACEBOOK PAGE	SOCIAL MEDIA ACCOUNTS WILL EXPAND TO: TWITTER INSTAGRAM GOOGLE+
WEBSITE	WEBSITE IS MAINTAINED THROUGHOUT THE WEEK WITH ATTENTION PAID TO THE HOME PAGE 'NEWS' AND 'EVENTS'.	NEW WEBSITE TO BE UNVEILED IN LATE 2017. WEBSITE MAP TO INCLUDE CATEGORIES OF: DISCOVER BUSINESS GOVERNMENT SERVICES CONTACT SPECIAL 'I WANT TO' TAB CREATED FOR 'QUICK LINK' ACCESS. INFORMATION AND PAGES TO BE FURTHER REVIEWED IN 2018.
CUSTOMER SERVICE	·	•
HOURS OF OPERATION	Town Office is open daily from 8:30am to 12:00pm and 1pm to 4:30pm. Office is closed for all Statutory Holidays.	

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Services and/or Programs	CURRENT LEVEL	<b>2018 VISION</b>
INFORMATION CENTRE	RELAY TO CUSTOMERS MUNICIPAL, LOCAL AND EVENT INFORMATION AND GUIDANCE AS PER REQUEST.	
PHOTOCOPYING, FAXING AND EMAILING SERVICES	SERVICES PROVIDED TO THE GENERAL PUBLIC UPON REQUEST AS PER THE FEES AND CHARGES BYLAW.	
FINANCE		
DONATIONS	ACCEPT AND RECEIPT PER CRA REGULATIONS TAX DEDUCTIBLE RECEIPTS AND MAINTAIN RECORDS. ORGANIZE PURCHASE OF DONATED ITEM (E.G. MEMORIAL BENCH) AND INVOICE INDIVIDUAL FOR DONATION.	
Financial Reporting	MONTHLY         PREPARE, RECORD, AND PRESENT MONTHLY FINANCIAL         REPORTS FOR THE FOLLOWING:         • TOWN OF SEDGEWICK         • COMMUNITY HALL         • CEMETERY MEMORIAL FUND         • RECREATION FUNDING COMMITTEE <b>ANNUALLY</b> COMPLETE FINANCIAL RETURNS ANNUALLY FOR:         • COMMUNITY HALL         • CEMETERY MEMORIAL FUND         • COMPLETE FINANCIAL RETURNS ANNUALLY FOR:         • COMMUNITY HALL         • CEMETERY MEMORIAL FUND	
GST	PREPARE AND SUBMIT QUARTERLY GST RETURNS FOR THE TOWN.	
Ιννοιςιης	ISSUE INVOICES AND/OR PERFORM RECEIPTING FOR THE FOLLOWING: UTILITIES CEMETERY FEES AND SERVICES	

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Services and/or Programs	CURRENT LEVEL	2018 VISION
	<ul> <li>NATURAL GAS SERVICES</li> <li>PUBLIC WORKS SERVICES</li> <li>SANITARY SEWER SERVICES</li> <li>TAX CERTIFICATES</li> <li>COMPLIANCE CERTIFICATES</li> <li>PERMITS AND LICENSES</li> <li>SEND OUT ARREARS NOTICES MID-MONTH FOR THE PREVIOUS MONTH ARREARS</li> </ul>	
Payroll	PERFORM PAYROLL INCLUSIVE OF DEDUCTIONS AND ISSUE CHEQUES BI-MONTHLY RECEIVE AND TRACK TIMESHEETS	
LAND AND DEVELOPMENT		
Compliance Certificates	ISSUE CERTIFICATES UPON ANALYZING THE LAND USE BYLAW AND REAL PROPERTY REPORT	
Development Permits	ACCEPT PERMIT APPLICATIONS FROM OWNER/CONTRACTOR REVIEW THE PERMIT PURSUANT TO THE LAND USE BYLAW. PROVIDE INFORMATION FOR THE APPLICATION FOR THE PROVINCIALLY REQUIRED BUILDING PERMITS AND OTHER PERMITS	
RECYCLING SERVICES		
Recycling Centre	ACCEPT RECYCLABLES AT TOWN OFFICE AND SEND OFF FOR RECYCLING. RECHARGEABLE BATTERIES CELL PHONES INK CARTRIDGES	

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Services and/or Programs	CURRENT LEVEL	2018 VISION
TAX AND ASSESSMENT		
Assessment	<ul> <li>ASSESSMENT DUTIES ARE CONTRACTED OUT TO A THIRD PARTY</li> <li>DOWNLOAD ANNUAL ASSESSMENT AND RECORD ON EACH TAX ROLL</li> <li>RECORD LINEAR AND DEFINED INDUSTRIAL PROPERTIES' ASSESSMENT PER PROVINCIAL ASSESSOR INFORMATION.</li> </ul>	
Taxes	<ul> <li>TAX NOTICES SENT OUT IN MAY</li> <li>REVIEW, RECORD AND PERFORM TAX RECOVERY AS PER THE MGA PRIOR TO MARCH 31<sup>ST</sup></li> <li>ACCESS NOTIFICATION FROM THE LAND TITLES OFFICE FOR TITLE CHANGES AND INPUT ON TAX ROLLS</li> <li>ISSUE TAX CERTIFICATES UPON REQUEST FROM BANKS, LAWYERS AND PROPERTY OWNERS</li> </ul>	
UTILITIES		
Alberta Drinking Water Reporting	RECORD AND SUBMIT MONTHLY THE TOWN OF SEDGEWICK DRINKING WATER REPORTS	
BILLING	APPROXIMATELY 540 UTILITY BILLS ARE SENT OUT BY THE 6TH OF THE MONTH. PAYMENT IS DUE BY THE 16TH. SIGN-UP FOR ELECTRONIC BILLING IS AVAILABLE BUT NOT WIDELY USED.	FURTHER EXPAND E-BILLING. ALLOW FOR SIGN-UP ON TOWN WEBSITE.
Utility System Maintenance	RECORD WATER AND NATURAL GAS METER CHANGES, OWNER/OCCUPANT ACCOUNT CHANGES, AND FEE CHANGES ON MONTHLY, DAILY & AS REQUIRED BASIS	
ECONOMIC DEVELOPMENT		
COMMUNITY BBQ		COMMUNITY BBQ WILL BE LENT OUT TO LOCAL USER GROUPS FOR USE IN FUNDRAISERS OR OTHER EVENTS.

Services and/or Programs	CURRENT LEVEL	2018 VISION
		BBQ WILL BE DELIVERED AND PICKED UP BY TOWN STAFF COMMUNITY BBQ POLICY WILL BE DEVELOPED
GO EAST OF EDMONTON	Advertise in the annual Go East of Edmonton Travel Guide	SUBMIT EVENTS TO APPEAR ON THE GO EAST OF EDMONTON WEBSITE EVENTS PAGE

PROTECTIVE SERVICES		
9-1-1		
Call answer and Dispatch Services	AGREEMENT WITH CONTRACTOR (STRATHCONA COUNTY) TO PROVIDE 9-1-1 CALL ANSWER AND DISPATCH SERVICES TO THE TOWN OF SEDGEWICK SERVICE AREA.	
BYLAW ENFORCEMENT		
Bylaw Officer Contract	A BYLAW OFFICER IS CONTRACTED FOR 1 HOUR A WEEK OFFICER ADDRESSES COMPLAINTS AND ISSUES VIOLATION TICKETS	
DISASTER SERVICES	·	
Emergency Management	AN EMERGENCY MANAGEMENT COMMITTEE WAS ESTABLISHED THROUGH BYLAW 485 TO ADVISE COUNCIL ON THE DEVELOPMENT OF EMERGENCY PLANS AND PROGRAMS.	
FIRE SERVICES	·	
Operations	RESPOND TO FIRE CALLS AND PROVIDE FIRE SERVICES 24 HOURS/DAY WITHIN THE TOWN OF SEDGEWICK SERVICE AREA. AGREEMENT WITH FLAGSTAFF COUNTY TO RESPOND TO FIRE CALLS AND PROVIDE FIRE SERVICES 24 HOURS/DAY WITHIN AGREED UPON SERVICE AREA. AGREEMENT WITH FLAGSTAFF COUNTY FOR USE OF A REGIONAL FIRE CHIEF WHO MAY ATTEND ANY FIRE CALL WITHIN THE SERVICE AREA AND ASSUME INCIDENT COMMAND AT ANY FIRE CALL. COMPRISED OF VOLUNTEER MEMBERS RESULTING IN UNCERTAINTY OF MEMBERSHIP AND/OR TRAINING AT ANY GIVEN	

Services and/or Programs	CURRENT LEVEL	2018 VISION
	PERIOD OF TIME. PROVIDE ASSISTANCE OR FIRST RESPONSE TO EMERGENCY	
EMERGENCY MEDICAL SERVICES	MEDICAL EVENTS WITH ADVANCED FIRST AID AND AED (AUTOMATIC EXTERNAL DEFIBRILLATION).	
Firefighting - Structural	EXTERIOR WHEN UNSAFE TO ENTER A STRUCTURE DUE TO INSUFFICIENT MAN POWER, TRAINING, EQUIPMENT, WATER SUPPLY, OR COMPROMISED STRUCTURAL INTEGRITY, FIRE IS FOUGHT SOLELY FROM THE EXTERIOR. THIS IS COMPRISED OF WATER APPLICATION FROM THE EXTERIOR OF THE STRUCTURE TO ENSURE FIRE FIGHTER SAFETY WHILE PROVIDING FIRE EXTINGUISHMENT AND EXPOSURE CONTROL. INTERIOR PROVIDED THERE IS SUFFICIENT MAN POWER, TRAINING, EQUIPMENT, AND WATER SUPPLY ON SCENE TO SAFELY CARRY OUT DUTIES, FIRE CAN BE FOUGHT FROM THE INTERIOR. THIS INCLUDES VENTILATION, SEARCH AND RESCUE, FIRE ATTACK, AND SALVAGE AND OVERHAUL.	
Firefighting - Wildland	CONSISTS OF FIRE SUPPRESSION USING WATER, FOAM, BACK BURNING AND OTHER EQUIPMENT AS REQUIRED.	
RESCUE SERVICES – MOTOR VEHICLE COLLISIONS	VEHICLE EXTRICATION INCLUDING SAFE REMOVAL OF TRAPPED OR PINNED OCCUPANTS OF MOTOR VEHICLE COLLISIONS USING HAND, AIR, ELECTRIC, OR HYDRAULIC OPERATED EXTRICATION TOOLS.	
TRAFFIC ENFORCEMENT		
PEACE OFFICER CONTRACT	AGREEMENT WITH FLAGSTAFF COUNTY FOR PEACE OFFICERS TO PATROL THE TOWN AT THEIR DISCRETION. FLAGSTAFF COUNTY RECEIVES ANY FINE REVENUE GENERATED.	

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Services and/or Programs	CURRENT LEVEL	<b>2018 VISION</b>
PUBLIC WORKS		
SUMMER ROAD MAINTEN	ANCE	
Alley Maintenance	GRADED WITH THE BOX SCRAPER APPROXIMATELY ONCE A MONTH FOR THE SUMMER MONTHS WHEN THE ALLEYS ARE SOFT. LARGE HOLES ARE FILLED AS NEEDED.	
ASPHALT REPAIR	WITHIN ONE YEAR OF REMOVING ASPHALT IT WILL BE REPLACED WITH PACKED COLD MIX	
CRACK FILLING	ALL ROADS ARE DONE ANNUALLY	
LINE PAINTING	CROSSWALKS AND MAIN STREET MARKINGS WILL BE PAINTED EVERY TWO YEARS	
Pot Holes	POTHOLES WILL BE FILLED ONCE THE GROUND WARMS EACH	
Sweeping	THREE PASSES PER YEAR - SPRING, JUNE, AND FALL	
CURBS AND SIDEWALKS	REPLACE DAMAGED SECTIONS AND SECTIONS REMOVED FOR WATER REPAIRS SPRAY WEEDS	
WINTER ROAD MAINTENA	NCE	
Snow Removal roads	MOST ROADS WILL BE GRADED INTO A WINDROW AND PICKED UP WITH THE SNOW BLOWER AND HAULED TO DUMP SITES AROUND TOWN SNOW WILL BE REMOVED WHEN IT REACHES 3 INCHES OF ACCUMULATION PRIORITY: FIRST MAIN STREET DOWNTOWN 48 <sup>TH</sup> AVENUE (FROM 47 <sup>TH</sup> TO 50 <sup>TH</sup> STREET)	EVENTUAL REPLACEMENT OF SNOW BLOWER

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Services and/or Programs	CURRENT LEVEL	2018 VISION
	<ul> <li>50<sup>TH</sup> STREET (FROM 48<sup>TH</sup> TO 51<sup>ST</sup> AVE.)</li> <li>SECOND         <ul> <li>50<sup>TH</sup> AVENUE (FROM 50<sup>TH</sup> STREET TO 53A STREET)</li> <li>THIRD                 <ul> <li>49<sup>TH</sup> AVENUE (FROM 47<sup>TH</sup> TO 50<sup>TH</sup> STREET)</li> <li>53A STREET (FROM 50<sup>TH</sup> TO 51<sup>ST</sup> STREET)</li> <li>51<sup>ST</sup> AVENUE (FROM 50<sup>TH</sup> TO 53A STREET)</li> <li>FOURTH</li></ul></li></ul></li></ul>	
SNOW REMOVAL Alleys	ALLEYS WILL BE CLEARED AFTER ALL ROADS ARE DONE IF THERE IS SIGNIFICANT ACCUMULATION	
Snow Removal Sidewalks	<ul> <li>CLEAR THE FOLLOWING SIDEWALKS AFTER EACH SNOW FALL:</li> <li>SIDEWALKS FROM THE SOUTH END OF MAIN STREET (47<sup>TH</sup> ST.)</li> <li>TO 4921-47<sup>TH</sup> ST.</li> <li>SIDEWALK ON 48<sup>TH</sup> AVE. FROM 50<sup>TH</sup> ST. TO 47<sup>TH</sup> ST.</li> <li>SIDEWALK ON 49<sup>TH</sup> AVE. FROM 50<sup>TH</sup> ST. TO 48<sup>TH</sup> ST.</li> <li>ALL OTHER SIDEWALKS ADJACENT TO TOWN-OWNED PROPERTY</li> </ul>	
WINTER ROAD MAINTENANCE	INTERSECTIONS AND HILLS SANDED AFTER MINOR SNOW EVENTS	
WATER		
WATER PLANT	WATER PLANT WILL BE PHYSICALLY MONITORED A MINIMUM OF TWICE A DAY 365 DAYS A YEAR BY A CERTIFIED OPERATOR	
Water Plant Maintenance	POTASSIUM MIXER DISASSEMBLED AND CLEANED TWICE A YEAR POTASSIUM DAY TANKS CLEANED QUARTERLY UV SYSTEM CLEANED ANNUALLY GREENSAND FILTERS OPENED AND INSPECTED ANNUALLY	

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CURRENT LEVEL	<b>2018 VISION</b>	
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ALL WATER MAIN VALVES ACTUATED (EXERCISED) YEARLY		
FLUSHED TWICE A YEAR TO CLEAN LINES AND VERIFY OPERATION	TEN HYDRANTS WILL BE REPLACED TO TAKE OUT-DATED	
	HYDRANTS OUT OF SERVICE	
LEAKS REPAIRED WITHIN THE WEEK		
MALFUNCTIONING NON LEAKING CURB STOPS REPLACED AS		
REQUESTED (LIST MAINTAINED)		
LOW PRESSURE FLUSHING DONE WEEKLY IN LOW FLOW AREAS	CLEAR STORM SEWER LINES ON MACKENZIE DRIVE	
HIGH PRESSURE FLUSHING DONE ON YEARLY ROTATION OF ONE		
THIRD OF TOWN		
WEEKLY INSPECTION	GATE (VALVE) REPAIR	
WINTER SNOW REMOVAL FOR ACCESS	FENCE CONSTRUCTION (CATTLE ENTRY)	
SUMMER MOWING FOR ACCESS		
SLUDGE AND CATTAIL REMOVAL EVERY TEN YEARS (2016)		
DAILY CHECKS 365 DAYS/YEAR	VALVE REPLACEMENT	
	<b>D</b>	
YEARLY GENERATOR MAINTENANCE	PUMP REPAIR	
YEARLY GENERATOR MAINTENANCE ENZYMES ADDED TO WET WELL	PUMP REPAIR	
	PUMP REPAIR	
ENZYMES ADDED TO WET WELL	PUMP REPAIR         LOCATE AND UNCOVER MANHOLES NORTH OF GOLF COURSE	
ENZYMES ADDED TO WET WELL WEEKLY CLEANING OF STRAINER BASKET		
ENZYMES ADDED TO WET WELL WEEKLY CLEANING OF STRAINER BASKET SUMMER:	LOCATE AND UNCOVER MANHOLES NORTH OF GOLF COURSE	
ENZYMES ADDED TO WET WELL WEEKLY CLEANING OF STRAINER BASKET SUMMER: CATCH BASINS CLEANED AFTER MAJOR RAINFALL	LOCATE AND UNCOVER MANHOLES NORTH OF GOLF COURSE CLEAN CATCH BASIN SUMPS	
	WELLS PIGGED TWICE A YEAR (CLEANING LINES) WELL DRAW DOWN TESTED MONTHLY WELL 7 CLEANED AND CHLORINATED YEARLY WELLS 5 AND 6 CLEANED AND CHLORINATED EVERY TWO YEARS SNOW REMOVED FOR WELL ACCESS AS NECESSARY GRASS TRIMMED ON WELL MOUNDS AS NECESSARY ALL WATER MAIN VALVES ACTUATED (EXERCISED) YEARLY FLUSHED TWICE A YEAR TO CLEAN LINES AND VERIFY OPERATION LEAKS REPAIRED WITHIN THE WEEK MALFUNCTIONING NON LEAKING CURB STOPS REPLACED AS REQUESTED (LIST MAINTAINED) LOW PRESSURE FLUSHING DONE WEEKLY IN LOW FLOW AREAS HIGH PRESSURE FLUSHING DONE ON YEARLY ROTATION OF ONE THIRD OF TOWN WEEKLY INSPECTION WINTER SNOW REMOVAL FOR ACCESS SUMMER MOWING FOR ACCESS SLUDGE AND CATTAIL REMOVAL EVERY TEN YEARS (2016) DAILY CHECKS 365 DAYS/YEAR	

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Services and/or Programs	CURRENT LEVEL	2018 VISION
	THAW FROZEN STORM DRAINS WITHIN TOWN	
Lawn Maintenance	PUBLIC PROPERTY WILL BE MOWED WEEKLY IN SPRING AND AS REQUIRED AFTERWARDS	
CEMETERY		
Cemetery Maintenance	SUMMER: LAWNS MOWED AND WEED-EATED APPROXIMATELY EVERY TWO WEEKS OR AS REQUIRED SUNKEN GRAVES FILLED AS NEEDED BROKEN GRAVE COVERS REMOVED AT REQUEST WINTER: LANES SNOWPLOWED TO MAINTAIN ACCESS	NEW GRAVE PLOTS SURVEYED
Cemetery burials	CREMATION GRAVES: HAND DUG AND CLOSED BY END OF DAY CASKET GRAVES: DUG BY BACKHOE THE DAY PRIOR TO BURIAL, CLOSED BEFORE END OF DAY WINTER: WINTER BURIALS REQUIRE EXTRA DAY TO THAW GROUND CLEAR ORNAMENTATION FROM GRAVES AFTER 30 DAYS.	
Memorial Wall	ATTACH PLAQUES TO WALL GRIND DOWN PLAQUES IN ORDER TO FIT	

Services and/or Programs		CURRENT LEVE	L	<b>2018 V</b> ISION
BUILDINGS AND EQUIPME	NT			
Building	SERVICE FURNACES IN ALL TOWN FACILITIES MAINTAIN ROOFS ON TOWN BUILDINGS			
MAINTENANCE	ASSIST WITH MAINTENANCE AT THE REC CENTRE AND LAKE PARK ON REQUEST			
	SCHEDULED MAINTENANCE OF ALL EQUIPMENT			
Equipment	1991 Chev 3500 2002 Freightliner water truck 1989 Mobil Street Sweeper	2016 Dodge 1500 1983 Cat grader 2001 John Deere 4400 Tractor	1998 GMC 3500 2004 John Deere Васкное 2007 Кивота ZD331 Mower	
MAINTENANCE	1987 CHEV GRAVEL TRUCK 2006 INTERNATIONAL GRAVEL TRUCK 2010 JOHN DEERE Z225 MOWER	1991 Снеv 3500 Вискет Тяиск 1994 Снеv 1500	1946 Snow-Go Snow BLower 2016 JOHN DEERE 2970R MOWER	
Equipment Rental	BUCKET TRUCK RENTAL SERVICE PROVIDED TO FLAGSTAFF URBAN MUNICIPALITIES HEAVY EQUIPMENT RENTAL TO PUBLIC ON EMERGENCY BASIS ONLY AND TO INCLUDE OPERATOR OTHER EQUIPMENT RENTALS TO RESIDENTS AS PER FEES AND CHARGES BYLAW			
Solid Waste Managem	ENT			
GARBAGE PICK UP	GARBAGE CURB-SIDE PICKUP ONCE A WEEK BY CONTRACTOR RECYCLING CURB-SIDE PICKUP ONCE A WEEK BY CONTRACTOR EMPTY ALL TOWN GARBAGE RECEPTACLES WEEKLY			
BRANCH REMOVAL	WEEKLY BACK ALLEY FROM APRIL TO OCTO TRUCK DROP-OFF SEF LARGE LOADS WHICH	DBER RVICE AVAILABLE FOR		

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Services and/or Programs	CURRENT LEVEL	2018 <b>V</b> ISION			
RECREATION					
PARKS, TRAILS AND BEAU	TIFICATION				
MAIN STREET PARK	CUT GRASS WEEKLY WEED GARDENS MONTHLY PRUNING TREES MAINTAIN SPRINKLER SYSTEM				
LIONS PARK	MAINTAIN GRASS, WEED EATING Other maintenance performed by the Lions Club				
WALKING TRAIL	ASPHALT REPAIRS WEED REMOVAL FENCE MAINTENANCE FILL DOG BAG DISPENSERS APPROXIMATELY 4 TIMES/YEAR	ADD GARBAGE RECEPTACLES AT ENTRANCES			
FLOWERS AND DECORATIONS	PUT UP FLOWER BASKETS ON MAIN STREET AND 48 <sup>TH</sup> AVE. MAINTENANCE OF BASKETS THROUGHOUT YEAR. PUT UP CHRISTMAS DECORATIONS IN NOVEMBER REMOVE CHRISTMAS DECORATIONS IN FEBRUARY	CHANGE WELCOME SIGN BANNERS FOR JULY 1 <sup>st</sup> and Christmas			
GOLF COURSE					
Operations	RESPONSIBILITY OF ALL OPERATIONS OF THE SEDGEWICK GOLF COURSE HAS BEEN TRANSFERRED TO THE SEDGEWICK GOLF CLUB (SOCIETY). THESE INCLUDE: • TEE TIME RESERVATIONS • PRO SHOP SALES • FOOD AND LIQUOR SERVICES • TURF/TREE MAINTENANCE				
SEDGEWICK LAKE PARK					
Operations	RESPONSIBILITY OF ALL OPERATIONS OF THE SEDGEWICK LAKE PARK HAS BEEN TRANSFERRED TO THE SEDGEWICK LAKE PARK BOARD (SOCIETY). THESE INCLUDE: COLLECTION OF FEES TAKE RESERVATIONS AND LOT ALLOCATION	SPRAY PARK OPERATIONS AND MAINTENANCE			

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Services and/or Programs	CURRENT LEVEL	<b>2018 V</b> ISION
	<ul> <li>GENERAL CUSTOMER SERVICE</li> <li>GRASS CUTTING</li> <li>GENERAL MAINTENANCE AND CLEANING OF GROUNDS, BUILDINGS AND WASHROOMS</li> </ul>	
SPORTS FIELDS		
Turf Maintenance	BALL DIAMONDS MOWED AS REQUIRED	REQUEST SCHEDULE FROM MINOR BALL
RINKS AND BOWLING ALL	ΞΥ	
Operations	RESPONSIBILITY OF ALL OPERATIONS OF THE ICE RINK, CURLING RINK, BOWLING ALLEY, CONCESSION AND ANCILLARY ROOMS HAS BEEN TRANSFERRED TO THE RECREATION BOARD (ESTABLISHED BY BYLAW). THESE INCLUDE: OPENING AND CLOSING OF FACILITY SCHEDULING FOOD AND LIQUOR SERVICES ICE INSTALLATION, MAINTENANCE AND REMOVAL MAINTENANCE	
WINTER ACTIVITIES		
Snow Removal	Walking Trail: LIGHT SNOWFALL WILL BE REMOVED WITH ROTARY BROOM HEAVY ACCUMULATIONS WILL BE PLOWED OFF BY CONTRACTORS RECREATION CENTRE: SNOW WILL BE BLADED AWAY FROM THE BUILDING AFTER MAIN STREET AND THE SCHOOL STREET ARE DONE MAIN STREET PARK: SHOVEL SNOW OFF WALKWAYS AND STAIRS	SMALL TRACTOR MOUNTED SNOW BLOWER

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SNOW FENCING	<ul> <li>SNOW FENCE INSTALLED AT FOLLOWING LOCATIONS:</li> <li>BLUE JAY FIELD</li> <li>SOUTHWEST CORNER OF GOLF COURSE</li> <li>ON BOULEVARD BY KINDERGARTEN</li> </ul>		
WINTERIZATION	<ul> <li>IN SEPTEMBER, BLOW WATER OUT OF THE FOLLOWING LINES:</li> <li>MAIN STREET PARK SPRINKLERS</li> <li>SEDGEWICK LAKE PARK WATER LINES AND SEWER VALVE IN PASTURE</li> <li>RECREATION GROUNDS</li> </ul>	ADD SPRAY PARK	
SAFETY			
SAFETY	TOOLBOX MEETINGS ARE HELD AND FORMS COMPLETED PRIOR TO JOBS IDENTIFYING/MITIGATING HAZARDS INCIDENT REPORTS ARE COMPLETED AND FILED TRAINING IS PROVIDED TO STAFF AND COMPETENCY ACHIEVED PRIOR TO OPERATING EQUIPMENT	DEVELOPMENT OF SAFETY MANUAL BY CONTRACTOR THROUGH FIP EXPECTED OUTCOMES • WORKSITE INSPECTIONS • INCIDENT INVESTIGATIONS • HAZARD/FIELD RISK LEVEL ASSESSMENTS • ADDITIONAL SAFETY TRAINING • PROCEDURE MANUAL	